

THE CONNECTED WORKFLOW IMPERATIVE

Stop moving work between systems by hand

Why risk, safety, insurance, and compliance teams need to move beyond disconnected processes



Risk keeps getting more complex, and most organizations hit the same wall. The workflows meant to mitigate risk, inform decisions, and keep teams compliant are held back by siloed systems that never share data.

61%

of risk leaders say risk has grown far more complex in five years

32%

rate their risk oversight as mature

AICPA & NC State University ERM Initiative, 2025 State of Risk Oversight

01 — THE CHALLENGE

The work piles up in the gaps between systems

Most risk, EHS, insurance, and compliance teams describe the same thing. Data sits in one place and decisions get made in another. People fill every gap in between. Even where automation exists, it usually runs in a separate system, so information still gets tracked down, re-keyed, and reconciled by hand.



Incidents & safety

Corrective actions live in one person's spreadsheet. Nothing shows what's open, overdue, or escalated.



Claims

Assignments and status updates move by hand. Escalation depends on someone happening to notice.



Compliance & audit

An audit request sets off a scramble to reconstruct events. Approvals sit in email, with no record of who signed off.



Risk management

Linking an incident to a risk, cost, or trend takes manual effort, so insights never surface on their own.



When systems aren't connected, people become the connectors.

63%

of executives say scattered, disconnected data makes compliance harder. In North America, that figure rises to **70%**.

PwC Global Compliance Survey, 2025

02 — WHAT CHANGES

Connections change what's possible

Most work stays manual, or automated but disconnected, because the layer that links systems is missing. Add it, and slow, error-prone steps turn fast and dependable.



An incident occurs

Details entered on site route for review. Stakeholders are notified, corrective actions assigned, and reminders sent. Escalations trigger when a deadline passes.

Faster closure, clearer accountability



A claim comes in

It routes by type, jurisdiction, or complexity to the right adjuster. Status updates flow without manual follow-up.

Shorter cycle times, consistent handling



A compliance deadline nears

Stakeholders are notified automatically. Evidence is captured where it is created, and the audit trail builds itself.

Faster response, stronger evidence



A risk assessment changes

Connected programs update, related incidents surface, and reporting reflects the new picture.

Decisions on current data



Connected teams spend less time reacting and more time getting ahead.

03 — GOVERNANCE

Fast workflows still need guardrails

The ability to automate has outpaced the discipline to run what gets built, especially as AI takes on more of the process. In regulated industries, that gap surfaces later as failed audits, missed escalations, and work that leaves no record of what happened.



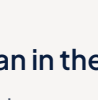
Without the layer

Automation runs unchecked. No approvals, no owners, no trail — and problems only appear at audit time.



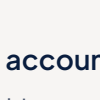
In control

Every automated step has an owner, a checkpoint, and a record — so speed holds up under scrutiny.



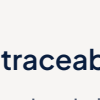
Human in the loop

High-stakes steps pause for review before they proceed.



Shared accountability

Ownership spans roles, so no one absence stalls the work.



Full traceability

Every action is logged — who, what, when, and where.



Adaptable by design

Change a step, test it, deploy it — no rebuild required.

1 in 5

organizations has a mature governance model for autonomous AI agents — while **74%** expect to use them within two years.

Deloitte, State of AI in the Enterprise, 2026

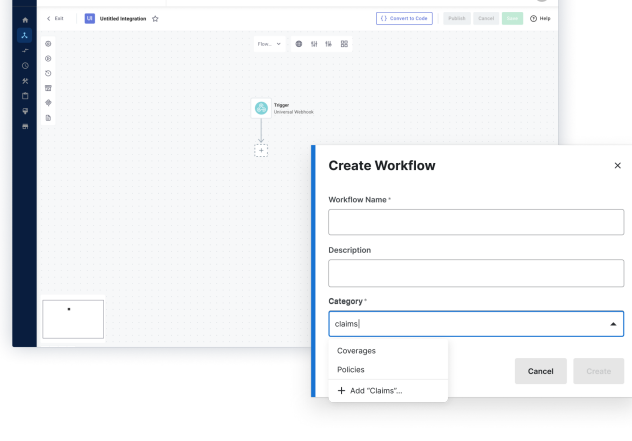


Governance makes speed sustainable.

04 — INFRASTRUCTURE

The infrastructure that makes workflows work

Teams that transform how they operate tend to share one thing: connected, easy-to-configure infrastructure. When the pieces are already in place, teams build what they need quickly and correctly.



Automation where the work happens

Workflows run inside the same system that manages claims, incidents, and programs — not a separate tool that syncs later.



Flexible by design

Automate some steps and route others for AI-assisted human review. The infrastructure handles both.



Reusable building blocks

Connectors, templates, and accelerators are configured once, then reconfigured — not rebuilt — as needs change.



Accountability built in

Permissions, approvals, version history, and audit trails are part of every workflow from day one.

On this foundation, teams move faster and decide better, because they can finally see the connections siloed systems hide.



The most resilient organizations run on the most connected, configurable workflows.

[Request a demo](#)

See connected workflows in action. Talk to us about how they could work for your organization.

About OrigamiRisk

OrigamiRisk empowers leaders in insurance, risk, and safety with a purpose-built, cloud-native platform that optimizes workflows for better data, better insights, and better collaboration. Through highly configurable solutions integrated on a single platform, OrigamiRisk supports the management of the full lifecycle of risk, from prevention to recovery — helping the experts reduce harm and loss, and respond more rapidly and effectively when it happens. Grounded in continuous innovation and a foundational focus on client success, OrigamiRisk is trusted by leading organizations to enable greater resilience as they build for the future.

For more information, visit origamirisk.com.