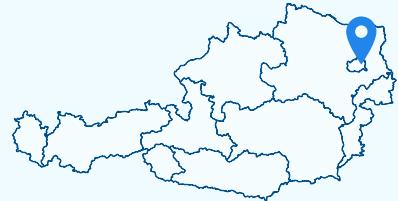


## Mondi Group

Mondi Group, headquartered in Austria, is a global leader in sustainable packaging and paper with around 24,000 employees across approximately 100 production sites in more than 30 countries. The company develops innovative fiber- and paper-based solutions that support customers' sustainability goals and is committed to operational excellence, empowered teams, and long-term value creation.

**~24,000**  
EMPLOYEES



**Manufacturing**  
INDUSTRY

**RMIS**  
ORIGAMI SOLUTION

## At a glance

### CHALLENGES

- Managing risk data and communications across 100+ locations with varied operational profiles
- Spreadsheet-driven processes for exposure values collection and risk engineering updates
- Increasing complexity due to investment and ongoing acquisition activity
- Need for consistent, transparent reporting for the company's Risk Management Steering Committee
- Limited access to the most current data between quarterly steering committee meetings

### SOLUTIONS

- Centralized Risk Management Information System (RMIS)
- Real-time dashboards, risk matrices, and standardized reports for leadership and technical directors
- Exposure values collection tools that enable streamlined renewal data gathering across sites
- Integration of risk engineering recommendations, with API automation in development
- Role-based access for sites, segments, and steering committee members
- Broker and insurer collaboration supported through shared system access and update workflows

### OUTCOMES

- A single, trusted source of truth for risk, insurance, and recommendation data
- Faster onboarding of newly acquired sites using standardized workflows
- Significant reduction in manual effort and spreadsheet consolidation
- Improved visibility into priorities, tied directly to normal and probable maximum loss models
- More consistent conversations across operations, leadership, and external partners
- Strengthened risk culture through clearer accountability and closed-loop processes

# A unified approach to risk across a global footprint

With operations spanning multiple continents and production sites ranging from small converting plants to large pulp and paper mills, Mondi needed a consistent way to capture, communicate, and act on risk information across the organization. Historically, this work relied heavily on spreadsheets, an approach that became increasingly difficult to manage. Consolidating data from individual sites required significant coordination, especially during acquisitions. Mondi needed a more scalable, reliable foundation for enterprise-wide risk management.

Origami Risk now serves as Mondi's centralized risk management technology solution, providing a single, up-to-date view of recommendations, exposure values, and incidents across the company's diverse operations. By replacing spreadsheets with a cloud-based Risk Management Information System (RMIS), the team has been able to elevate data quality and ensure consistent reporting across all locations and business units.

“We needed a single source of truth we could rely on. Origami Risk helps us bring consistent information to our leadership, prioritize the right actions, and empower our teams across many different types of sites.”

**Martin Reisner**

Technical Risk & Insurance Manager,  
Mondi

## Improving efficiency in renewals and onboarding

One of the first areas Mondi addressed was the organization's annual insurance renewal process. Previously, exposure values collection involved sending a spreadsheet template to more than 100 sites, with each completing its own version. Consolidating these files was a manual, time-consuming process, with no easy way to monitor which sites had submitted.

Using Origami Risk's exposure values collection functionality, the risk team now initiates the process with a single, coordinated launch. Designated recipients at sites receive system-generated requests. Exposure data provided by these stakeholders is consolidated in a single source of truth, and leadership has visibility into submission status through tailored dashboards. This coordinated approach reduces the

time spent chasing down outstanding submissions, improves completeness and accuracy, and supports stronger underwriting and insurer relationships through more reliable exposure data.

Origami Risk has also streamlined onboarding for newly acquired locations. During the recent acquisition of 13 converting sites, the team was able to activate each location within the system quickly and provide access through automated invitations. This approach helps standardize processes from day one and ensures every site begins with the same risk management expectations and tools.

# Real-time visibility and transparent leadership reporting

Mondi's Risk Management Steering Committee — comprising technical directors from across the business — meets quarterly to review group-level risks and priorities. With Origami Risk, these discussions now draw from standardized dashboards and a consolidated risk matrix that translates technical findings into financial exposure using normal loss expectancy (NLE) and probable maximum loss (PML) models.

Dashboards display the status of open, in-progress, and completed recommendations, along with NLE/PML-based prioritization and segment-specific views across Mondi's Pulp

& Paper and Converters operations. This common framework ensures transparency and consistency across segments, regardless of operational differences.

Between meetings, technical directors and site leaders have view-only access to dashboards, enabling them to reference the most current information without waiting for the next quarterly review. This provides a shared understanding of priorities across the organization and reduces reliance on ad hoc reporting.



## Strengthening accountability with integrated risk engineering workflows

Risk engineering recommendations play a central role in Mondi's risk program. In Origami Risk, these recommendations are captured, tracked, and prioritized so stakeholders can see status in one place. Updates from Mondi's risk engineering partner flow directly into the system today, and an API is being finalized to fully automate this process. Once a recommendation is entered, it becomes immediately visible to the appropriate site,

enabling quicker follow-up and supporting timely local action based on accurate, current information.

This workflow also feeds into Mondi's planning discussions and budgeting cycles. By linking recommendations and priorities to expected reductions in exposure, leadership can determine where to focus resources and which actions will deliver the greatest impact.

# Building a stronger risk culture through data and collaboration

As Mondi continued strengthening its group-wide approach to risk management, the company recognized the importance of engaging operational teams in the process. With support from Origami Risk, the organization implemented structured onboarding that helps individuals understand the risk dimension of their roles — not only what issues need attention, but also why they matter. By focusing discussions on actionable priorities and making recommendation status visible across stakeholders, Mondi has been able to create clearer connections between day-to-day operations and long-term risk reduction.

The RMIS also fosters collaboration with external partners. Mondi's broker accesses renewal and claims information directly, while data from insurers is brought into the system as part of their established workflows. Risk engineering partners share findings through the same system, ensuring that all parties work from a consistent, reliable dataset. Internally, Mondi is exploring expanded use across safety, environmental, and sustainability functions as the organization considers additional ways to leverage Origami Risk.



## About Origami Risk

Origami Risk empowers leaders in insurance, risk, and safety with a purpose-built, cloud-native platform that optimizes workflows for better data, better insights, and better collaboration. Through highly configurable solutions integrated on a single platform, Origami Risk supports the management of the full lifecycle of risk, from prevention to recovery — helping the experts reduce harm and loss, and respond more rapidly and effectively when it happens. Grounded in continuous innovation and a foundational focus on client success, Origami Risk is trusted by leading organizations to enable greater resilience as they build for the future.

For more information, visit [origamirisk.com](https://origamirisk.com)

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