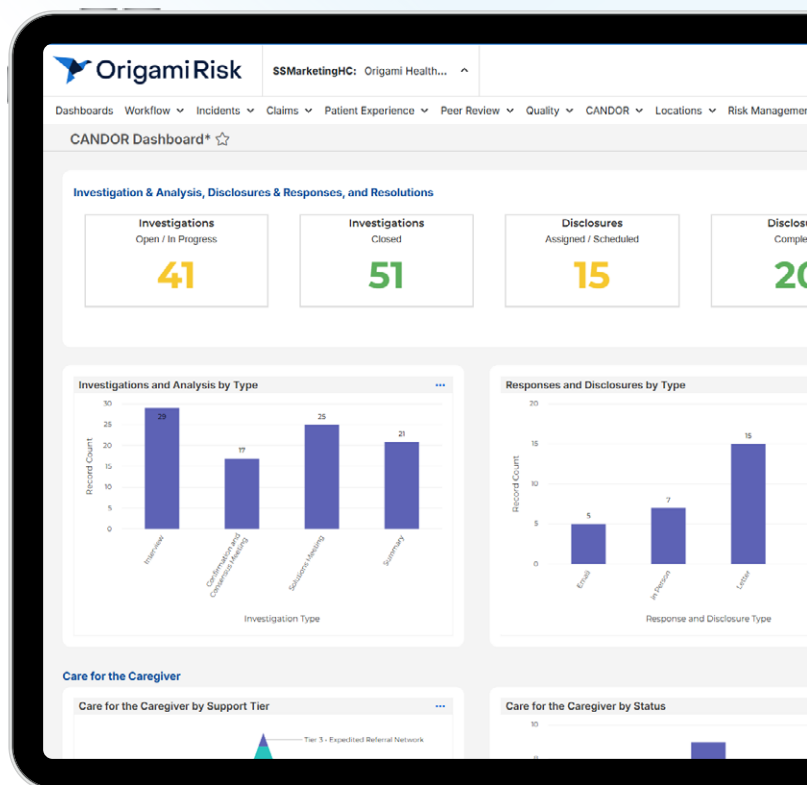


# Operationalize transparency, support, and learning after harm events



Healthcare organizations operate under intense pressure to respond quickly, compassionately, and consistently to adverse events. Yet disclosure practices are often fragmented across departments, documentation is inconsistent, and clinicians lack the support they need during some of the hardest moments in their careers.

Origami Risk's CANDOR solution digitizes and streamlines the full Communication and Optimal Resolution process. By integrating event reporting, disclosure workflows, clinician support, resolution documentation, and system-level learning in one platform, Origami Risk helps healthcare organizations respond with clarity, accountability, and empathy.



## Respond consistently and transparently

- Standardize disclosure workflows across all facilities and service lines.
- Ensure timely communication with patients and families.
- Capture all required regulatory, accreditation, and legal documentation.
- Reduce variation and eliminate process gaps during critical moments.

## Support clinicians through the “second victim” experience

- Structure peer support and wellness check-ins directly in the workflow.
- Document outreach, follow-up, and return-to-duty steps.
- Strengthen safety culture and reduce burnout after emotionally difficult events.

## Improve risk, safety, and legal collaboration

- Connect CANDOR workflows to event and claims reporting.
- Maintain a single, audit-ready record for legal, compliance, and accreditation teams.
- Ensure visibility for executives while protecting appropriate PHI and privilege.

## Why CANDOR matters

In a high-reliability organization, transparency isn't optional, it's operational.

- Build patient trust through timely, honest communication.
- Reduce litigation risk and costs through early resolution.
- Encourage reporting and improve psychological safety.
- Transform adverse events into organizational learning moments.
- Meet expectations from CMS, The Joint Commission, and internal policy owners.

## Why Origami Risk + CANDOR

Origami Risk makes disclosure operational, not aspirational.

- Configurable workflows that match your policy, culture, and regulatory environment.
- Audit-ready documentation for legal, compliance, and accreditation teams.
- Seamless integration with existing patient safety and quality functions.
- Trusted platform used by leading health systems.

## Origami Risk unifies the full life cycle of harm event management:

- Incident reporting.
- CANDOR Disclosure Program.
- Root cause analysis and peer review.
- Claims and litigation.
- Provider support and safety culture.
- Quality and policy management.

This eliminates fragmented processes and ensures consistent, organization-wide execution.

### About Origami Risk

Origami Risk empowers leaders in insurance, risk, and safety with a purpose-built, cloud-native platform that optimizes workflows for better data, better insights, and better collaboration. Through highly configurable solutions integrated on a single platform, Origami Risk supports the management of the full lifecycle of risk, from prevention to recovery — helping the experts reduce harm and loss, and respond more rapidly and effectively when it happens. Grounded in continuous innovation and a foundational focus on client success, Origami Risk is trusted by leading organizations to enable greater resilience as they build for the future.

For more information, visit [origamirisk.com](https://origamirisk.com)